

Florida Poison Information Center/Jacksonville  
 Public Satisfaction Survey  
 2007  
 24 hour time period

Date	# of callers surveyed/ # made	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a vital and necessary function?	Would you use the poison center again if necessary?
3 <sup>rd</sup> qtr. FY 06-07 1-3/ 2007 2/26/07	25/72		24/25 96%	24/25 96%	25/25 100%	25/25 100%
4 <sup>th</sup> qtr. FY 06-07 4-6/ 2007						
1 <sup>st</sup> qtr. FY 07-08 7-9/ 2007						
2 <sup>nd</sup> qtr. FY 07-08 10-12/ 2007						